

## Resource List for Borrowing "Everything You Always Wanted to Know about ILL" Workshop

This list is far from all-inclusive, but provides an introduction to helpful ILL borrowing resources.

### General/Best Practices/Workflow Help

Baich, Tina. 2015. "Open access: help or hindrance to resource sharing?." *Interlending & Document Supply* 43, no. 2: 68-75. Also online:  
<https://scholarworks.iupui.edu/handle/1805/4890>

Guidelines for interlibrary loan operations management. American Library Association.  
<http://www.ala.org/rusa/sites/ala.org/rusa/files/content/stars-guidelines-for-ILL.pdf>

Harris-Keith, Colleen S. 2014. "Evaluating the staffing of an interlibrary loan unit: An exercise in data-driven decision making and debunking 'anecdota.'" *Journal of Access Services* 11, no. 3: 150-158.

Hilyer, Lee Andrew. 2006. Interlibrary loan and document delivery: Best practices for operating and managing interlibrary loan services in all libraries. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserves* 16, no. 1: 1-147.

IDS Project. ILLiad Workflow Toolkit. <http://toolkit.idsproject.org/>

IFLA Section on Document Delivery & Interlending. International lending and document delivery: Principles and guidelines for procedure.  
<http://www.ifla.org/publications/international-resource-sharing-and-document-delivery-principles-and-guidelines-for-proc>

Kochan, Carol and Lars Leon. 2013. "Revisiting interlibrary loan best practices: still viable?" *Interlending and Document Supply* 41, no. 4: 113-119.  
[http://digitalcommons.usu.edu/lib\\_pubs/152/](http://digitalcommons.usu.edu/lib_pubs/152/).

Melssen, Maria C. and Francisco Fajardo. 2011. On our own: Starting an interlibrary loan service from scratch. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserves* 21, no. 4: 185-192.

Munson, Kurt, et al. 2016. The world is your library, or the state of international interlibrary loan in 2015. *Interlending and document supply* 44, no. 2: 44-57.

Norton, Melanie J. 2007. Best practices in medical interlibrary loan and electronic document delivery. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserves* 17, no. 3: 3-116.

Rethinking Resource Sharing Initiative. About. <http://rethinkingresourcesharing.org/about>.

Rethinking Resource Sharing Initiative. STAR Checklist.  
<http://rethinkingresourcesharing.org/star-checklist-2/> .

RUSA STARS Interlibrary Loan Committee. RUSA STARS International Interlibrary Loan survey.  
[http://connect.ala.org/files/36329/illreportexecsummary\\_pdf\\_4a5e79303f.pdf](http://connect.ala.org/files/36329/illreportexecsummary_pdf_4a5e79303f.pdf)

Sharing and Transforming Access to Resources Section (STARS). Interlibrary Loan Code for the United States. American Library Association.  
<http://www.ala.org/rusa/resources/guidelines/interlibrary>

Sharing and Transforming Access to Resources Section (STARS). Interlibrary Loan Code for the United States Explanatory Supplement. American Library Association.  
<http://www.ala.org/rusa/resources/guidelines/interlibraryloancode>

Srauger, Kristine Jo, Mary Radnor and Ariana Santiago. 2012. Fourteen things to look for when hiring new staff in interlibrary loan/document delivery. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserves* 22, no. 5: 269-275.

Weible, Cherié L. and Karen L. Janke, eds. 2011. *Interlibrary loan practices handbook*. 3rd ed. ALA Editions.

Weston, Wil. 2015. "Revisiting the Tao of Resource Sharing." *Serials Librarian* 69, no. 1: 47-56.

### **Locating Materials and Lenders / Other Fulfillment Sources**

Alibris for Libraries. <http://library.alibris.com/>

All Academic, Inc. <http://www.allacademic.com/>

A-Z Academic Document Delivery Collection. Reprints Desk.  
<http://info.reprintsdesk.com/academic-articles/>

Chronicling America. <http://chroniclingamerica.loc.gov/>

Document Delivery. Linda Hall Library. <http://www.lindahall.org/document-delivery/>

Document Delivery Service. Infotrieve. <http://www.infotrieve.com/document-delivery-service>

ERIC. Education Resources Information Center. <http://eric.ed.gov/>

FDsys. U.S. Government Printing Office. <http://www.gpo.gov/fdsys/>

Gateways and union catalogs. ShareILL. <http://shareill.org/finding-aids-and-tools/gateways-and-union-catalogs/>

Get It Now. Copyright Clearance Center.

<http://www.copyright.com/content/cc3/en/toolbar/productsAndSolutions/getitnow.html>

Google Books. <http://books.google.com>

HathiTrust. <http://www.hathitrust.org/>

IEEE Xplore Digital Library. IEEE. <http://ieeexplore.ieee.org/Xplore/home.jsp>

Internet Archive. <https://archive.org/details/texts>

Karlsruher Institut für Technologie. Karlsruher Virtueller Katalog. <http://kvk.bibliothek.kit.edu/>

List of digital library projects. Wikipedia.

[http://en.wikipedia.org/wiki/List\\_of\\_digital\\_library\\_projects](http://en.wikipedia.org/wiki/List_of_digital_library_projects)

NTIS product search page. U.S. Department of Commerce, National Technical Information Service. <https://www.ntis.gov/search/>

ODS search: Official documents of the United Nations.

<http://documents.un.org/welcome.asp?language=E>

On Demand. British Library. <http://ondemand.bl.uk/onDemand/home>

Order documents: National Research Council Canada. <http://nsl-bsn.nrc-cnrc.gc.ca/eng/order/>.

Oriprobe Information Services. China/Asia On Demand. <http://caod.oriprobe.com/index.htm> .

U.S. Newspaper Directory, 1690-present. <http://chroniclingamerica.loc.gov/search/titles/>

U.S. Newspaper Program. National Endowment for the Humanities. <http://www.neh.gov/us-newspaper-program>

UMI Dissertation Express. ProQuest. <http://disexpress.umi.com/dxweb>

Liptak, Deborah A. 2007. Beyond WorldCat: Finding that elusive item *Searcher* 15, no. 8: 24.

## **Payment**

EFTS. University of Connecticut Health Center. <https://efts.uchc.edu/common/index.aspx>

IFLA voucher scheme. IFLA. <http://www.ifla.org/en/voucher-scheme>

OCLC IFM: Interlibrary Loan Fee Management. OCLC.  
<http://www.oclc.org/support/training/portfolios/resource-sharing/worldshare-ill/tutorials/ifm.en.html>

## **Sending and Managing Requests**

ALA Interlibrary Loan Form. American Library Association.  
[http://www.ala.org/rusa/sites/ala.org.rusa/files/content/sections/stars/resources/ALA\\_ILL\\_Request\\_Form.pdf](http://www.ala.org/rusa/sites/ala.org.rusa/files/content/sections/stars/resources/ALA_ILL_Request_Form.pdf)

DOCLINE. U.S. National Library of Medicine. <https://docline.gov/docline/index.cfm>

IFLA International Loan/Photocopy request form. IFLA. <http://www.ifla.org/node/5402>

ILLiad Overview. OCLC. <https://www.oclc.org/illiad.en.html>

OCLC WorldShare Interlibrary Loan documentation.  
<http://www.oclc.org/support/services/worldshare-ill/documentation.en.html>

RapidILL. <https://rapid2.library.colostate.edu/>

Relais International Inc. <http://www.relais-intl.com/>

Bane, Linda C. Custom holdings spreadsheet.  
<https://spreadsheets.google.com/ccc?key=0AqUwtLajlUiVdGpyenVwdFB1UHR2N1p6X3dEZUc0eGc&hl=en&authkey=CLSorOAD#gid=0>

Irwin, John, and Sharon Favaro. 2015. "A framework for Interlibrary-loan implementation (in one semester)." *Interlending & Document Supply* 43, no. 1: 18-21

Ye, Gan (Grace), and Sally Bryant. 2015. "Streamlined request services: the integration of ILS, ILL and Consortia borrowing systems." *OCLC Systems & Services* 31, no. 3: 144-152.

## **Receiving Articles from Lenders**

Article Exchange. <https://www.oclc.org/worldshare-ill/features/article-exchange.en.html>

Odyssey Standalone. <http://www.atlas-sys.com/odyssey/>